



210 N Park Ave  
Winter Park, FL  
32789

P.O. Drawer 200  
Winter Park, FL  
32790-0200

Tel 407-740-8575  
Fax 407-740-0613  
tmi@tminc.com

December xx, 2004  
**Via Overnight**

Mr. Patrick Miller, Chairman  
Tennessee Regulatory Authority  
460 James Robertson Parkway  
Nashville, Tennessee 37243

**RE: Name Change Request**  
**Z-Tel Communications, Inc. to be known as Trinsic Communications, Inc.**

Dear Mr. Miller

Please accept this original letter and thirteen (13) copies as official notification that the name of the company Z-Tel Communications, Inc., will be changed to Trinsic Communications, Inc. A filing fee of \$125 is included with this filing. The amended Tennessee Secretary of State certificate is attached. A bond rider has is also attached

Tariffs will be refilled after approval of the name change. No changes will be made to the tariffs, except to reflect the company's new name, and to sequentially number the pages. All service rates, terms and conditions will remain the same.

Z-Tel Communications, Inc. received long distance operating authority from the State of Tennessee on September 15, 1998 under Case No. 98-00410, and received local operating authority from the State of Tennessee on March 22, 2001 under Case No. 00-00861. Currently, Z-Tel has 3580 customers for bundled local and long distance customers within the state of Tennessee.

Customer Notice for this name change has begun through the company's website and bill messages. Additionally, the company is broadcasting a name change message to its programmed customer list. This process began on December 1, 2004 and will be reinforced through the end of January 2005. A copy of the company's customer notice information is also attached. The company understands that it requires approval from the Tennessee Regulatory Authority before it can affect this name change in Tennessee.

Please acknowledge receipt of this filing by date stamping the extra copy of this cover letter and returning it to me in the self-addressed, stamped envelope provided. Any questions you may have pertaining to this filing may be directed to me at (407) 740-8575 or via email at [mbyrnes@tminc.com](mailto:mbyrnes@tminc.com). Thank you for your assistance.

Sincerely,  
  
Monique Byrnes,  
Consultant to Trinsic Communications, Inc.

cc M Reith, Trinsic  
file. Trinsic - TN IXC/CLEC/Access  
tms. 5516TNx0105

RECEIVED

2004 DEC 28 PM 1:42

T.R.A. DOCKET ROOM

PAID T.R.A.

Chk # 39584

Amount 25.00

Rcvd By JR

Date 12-28-04

04-00445

Secretary of State Documentation

12/08/2004 15:31 16156460810

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Secretary of State  
Division of Business Services  
312 Eighth Avenue North  
6th Floor, William R. Snodgrass Tower  
Nashville, Tennessee 37243

DATE: 12/08/04  
REQUEST NUMBER: 5295-0721  
TELEPHONE CONTACT: (615) 741-2286  
FILE DATE/TIME: 12/07/04 1042  
EFFECTIVE DATE/TIME: 12/07/04 1630  
CONTROL NUMBER: 0350204

TO:  
CT CORPORATION SYSTEM  
1200 S PINE ISL RD.  
PLANTATION, FL 33324

RE:  
TRINISIC COMMUNICATIONS, INC.  
APPLICATION FOR AMENDED CERTIFICATE OF  
AUTHORITY - FOR PROFIT

THIS WILL ACKNOWLEDGE THE FILING OF THE ATTACHED DOCUMENT WITH AN  
EFFECTIVE DATE AS INDICATED ABOVE.  
WHEN CORRESPONDING WITH THIS OFFICE OR SUBMITTING DOCUMENTS FOR  
FILING, PLEASE REFER TO THE CORPORATION CONTROL NUMBER GIVEN ABOVE.

OR: APPLICATION FOR AMENDED CERTIFICATE OF  
AUTHORITY - FOR PROFIT

ON DATE: 12/07/04

FROM:  
T CORPORATION SYSTEM (PLANTATION FL)  
200 S PINE ISLAND R  
PLANTATION, FL 33324-0000

RECEIVED: FEES \$20.00 \$0.00  
TOTAL PAYMENT RECEIVED: \$20.00

RECEIPT NUMBER: 00003614286  
ACCOUNT NUMBER: 00000008



SS-445R


RILEY C. DARNELL  
SECRETARY OF STATE

12/08/2004 15:31 16156460810

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**State of Tennessee**



**Department of State**  
Corporate Filings  
312 Eighth Avenue North  
6th Floor, William R. Snodgrass Tower  
Nashville, TN 37243

**APPLICATION FOR AMENDED  
CERTIFICATE OF AUTHORITY  
(FOR PROFIT)**

RECEIVED  
STATE OF TENNESSEE  
DEC -7 2004  
RILEY DARNELL  
SECRETARY OF STATE

Pursuant to the provisions of Section 48-25-104 of the Tennessee Business Corporation Act, the undersigned corporation hereby applies for an amended certificate of authority to transact business in the State of Tennessee, and for that purpose sets forth:

- The name of the corporation is Z-TEL COMMUNICATIONS, INC.  
If different, the name under which the certificate of authority is to be obtained is Trinsic Communications, Inc.
- The state or country under whose law it is incorporated is Delaware
- The date of its incorporation is 01/15/1998 (must be month, day, and year), and the period of duration, if other than perpetual, is \_\_\_\_\_
- The complete street address (including zip code) of its principal office is \_\_\_\_\_  
601 S. Harbour Island Blvd., Tampa, FL 33602  
Street City State/Country Zip Code
- The complete street address (including the county and the zip code) of its registered office in Tennessee is \_\_\_\_\_  
800 S. Gay St. Suite 2021, Knoxville, Tennessee, Knox 37929  
Street City State/Country Zip Code  
Registered agent CT CORPORATION SYSTEM
- The names and complete business addresses (including zip code) of its current officers are: (Attach separate sheet if necessary.)  
Frank M. Grillo, 601 S. Harbour Island Blvd., Tampa, FL 33602  
Andrew L. Graham, 601 S. Harbour Island Blvd., Tampa, FL 33602  
Horace J. Davis III, 100 Brookwood Road, Annire, AL 36502  
SEE ATTACHMENT
- The names and complete business addresses (including zip code) of its current board of directors are: (Attach separate sheet if necessary.)  
Frank M. Grillo, 601 S. Harbour Island Blvd., Tampa, FL 33602  
Douglas W. Jackson, 601 S. Harbour Island Blvd., Tampa, FL 33602
- The corporation is a corporation for profit.
- If the document is not to be effective upon filing by the Secretary of State, the delayed effective date/time is \_\_\_\_\_ (date) \_\_\_\_\_ (time).  
[NOTE: A delayed effective date shall not be later than the 90th day after the date this document is filed by the Secretary of State.]

[NOTE: This application must be accompanied by a certificate of existence (or a document of similar import) duly authenticated by the Secretary of State or other official having custody of corporate records in the state or country under whose law it is incorporated. The certificate shall not bear a date of more than two (2) months prior to the date the application is successfully filed in Tennessee.]

<p>December 3, 2004 Signature Date</p> <p>Assistant Secretary Signer's Capacity</p>	<p>Z-TEL COMMUNICATIONS, INC. Name of Corporation</p> <p><u>Victoria Neil</u> Signature</p> <p>Victoria Neil Name (typed or printed)</p>
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SS-4435 (Rev. 8/03) Filing Fee: \$20.00 RDA 1878

12/08/2004 15:31 16156460810

PAGE 04/05

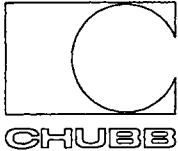
15 12 13 15 07 12

Trinsic Communications, Inc.  
formerly known as Z-Tel Communications, Inc.  
Attachment to  
Application for Amended Certificate of Authority (for profit)  
for  
State of Tennessee

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<u>OFFICE</u>	<u>NAME/ADDRESS</u>
PRESIDENT:	Frank M. Grillo 601 S. Harbour Island Blvd., Suite 220 Tampa, FL 33602
SECRETARY:	Andrew L. Graham 601 S. Harbour Island Blvd., Suite 220 Tampa, FL 33602
TREASURER:	Horace J. Davis III 100 Brookwood Road Atmore, AL 36502
ASSISTANT TREASURER:	Russell A. Pennington 100 Brookwood Road Atmore, AL 36502
ASSISTANT SECRETARY:	Victoria Neil 601 S. Harbour Island Blvd., #220 Tampa, FL 33602

Bond Rider for Name Change



# CHUBB GROUP OF INSURANCE COMPANIES

Surety Department, 15 Mountain View Road, P.O. Box 1615, Warren, NJ 07061-1615  
Phone (908) 903-3485 • Facsimile: (908) 903-3656

## VIGILANT INSURANCE COMPANY

### RIDER

To be attached to and form a part of Vigilant Insurance Company Bond No 8303-36-23 dated 07/24/03: effective 07/24/04, on behalf of Z-Tel Communications, Inc., as Principal, in favor of State of Tennessee, as Oblige, in the amount of \$20,000.00 for License Permit Bond

-----  
It is understood and agreed that the above-described bond is hereby amended effective December 7, 2004

### The name of the Principal is changed

**FROM: Z-Tel Communications, Inc.**

**TO: Trinsic Communications, Inc.**

and Trinsic Communications, Inc hereby binds itself, its successors and assigns, as Principal, and VIGILANT INSURANCE COMPANY hereby binds itself, its successors and assigns, as Surety, in accordance with the terms, provisions and conditions of said bond as so amended.

Signed and sealed this 8th day of December, 2004.

**TRINSIC COMMUNICATIONS, INC.**

By. \_\_\_\_\_

**VIGILANT INSURANCE COMPANY**

BY \_\_\_\_\_

Helen S. Delaney, Attorney-in-fact

# VIGILANT INSURANCE COMPANY

## STATEMENT OF ASSETS, LIABILITIES AND SURPLUS TO POLICYHOLDERS

Statutory Basis

DECEMBER 31, 2003

(In thousands of dollars)

ASSETS		LIABILITIES AND SURPLUS TO POLICYHOLDERS	
Cash and Short Term Investments.....	\$ 19,703	Outstanding Losses and Loss Expenses.....	\$ 65,595
United States Government, State and Municipal Bonds.....	82,345	Unearned Premiums.....	28,183
Other Bonds.....	38,850	Reinsurance Premiums Payable.....	85,777
Stocks.....	32,162	Provision for Reinsurance.....	980
Other Invested Assets.....	0	Other Liabilities.....	40,893
<b>TOTAL INVESTMENTS.....</b>	<b>172,860</b>	<b>TOTAL LIABILITIES.....</b>	<b>221,428</b>
Investments in Affiliates.....	10,505	Capital Stock.....	4,500
Premiums Receivable.....	126,462	Paid - In Surplus.....	25,169
Other Assets.....	8,821	Unassigned Funds.....	67,551
<b>TOTAL ADMITTED ASSETS.....</b>	<b>\$ 318,648</b>	<b>SURPLUS TO POLICYHOLDERS.....</b>	<b>97,220</b>
		<b>TOTAL LIABILITIES AND SURPLUS TO POLICYHOLDERS.....</b>	<b>\$ 318,648</b>

Investments are valued in accordance with requirements of the National Association of Insurance Commissioners.  
Investments valued at \$9,310 are deposited with government authorities as required by law.

A CORRECT STATEMENT:

*Helen S. Delaney*  
Secretary or Attorney-in-Fact  
Helen S. Delaney





**Chubb  
Surety**

**POWER  
OF  
ATTORNEY**

**Federal Insurance Company  
Vigilant Insurance Company  
Pacific Indemnity Company**

**Attn: Surety Department  
15 Mountain View Road  
Warren, NJ 07059**

Know All by These Presents, That FEDERAL INSURANCE COMPANY, an Indiana corporation, VIGILANT INSURANCE COMPANY, a New York corporation, and PACIFIC INDEMNITY COMPANY, a Wisconsin corporation, do each hereby constitute and appoint Terrence W. Cavanaugh, James E. Altman, John B. Fuoss, John P. Smith, Matthew E. Lubin, Kenneth C. Wendel, Christopher T. Parker, J. M. Fairweather, Jane M. Bender, Dekker Buckley, Richard W. Barnett, Edward J. Reilly, Helen S. Delaney, Fred Spielberg, Kevin M. Waldron, Paul C. Kennedy, Tina M. Hawkins and Robert G. Kelly of Warren, New Jersey each as their true and lawful Attorney- in- Fact to execute under such designation in their names and to affix their corporate seals to and deliver for and on their behalf as surety thereon or otherwise, bonds and undertakings and other writings obligatory in the nature thereof (other than bail bonds) given or executed in the course of business, and any instruments amending or altering the same, and consents to the modification or alteration of any instrument referred to in said bonds or obligations.

In Witness Whereof, said FEDERAL INSURANCE COMPANY, VIGILANT INSURANCE COMPANY, and PACIFIC INDEMNITY COMPANY have each executed and attested these presents and affixed their corporate seals on this 30th day of September, 2004.

*Peter Fitterer*

Peter Fitterer, Assistant Secretary

*Amelia C. Lynch*

Amelia C. Lynch, Vice President

STATE OF NEW JERSEY  
County of Somerset

ss.

On this 30th day of September, 2004, before me, a Notary Public of New Jersey, personally came Peter Fitterer, to me known to be Assistant Secretary of FEDERAL INSURANCE COMPANY, VIGILANT INSURANCE COMPANY, and PACIFIC INDEMNITY COMPANY, the companies which executed the foregoing Power of Attorney, and the said Peter Fitterer, being by me duly sworn, did depose and say that he is Assistant Secretary of FEDERAL INSURANCE COMPANY, VIGILANT INSURANCE COMPANY, and PACIFIC INDEMNITY COMPANY and knows the corporate seals thereof, that the seals affixed to the foregoing Power of Attorney are such corporate seals and were thereto affixed by authority of the By- Laws of said Companies; and that he signed said Power of Attorney as Assistant Secretary of said Companies by like authority; and that he is acquainted with Amelia C. Lynch, and knows her to be Vice President of said Companies; and that the signature of Amelia C. Lynch, subscribed to said Power of Attorney is in the genuine handwriting of Amelia C. Lynch, and was thereto subscribed by authority of said By- Laws and in deponent's presence.

Notarial Seal



MARIA CALISE  
Notary Public, State of New Jersey  
No. 2183992  
Commission Expires Nov. 18, 2005

*Maria Calise*

Notary Public

**CERTIFICATION**

Extract from the By- Laws of FEDERAL INSURANCE COMPANY, VIGILANT INSURANCE COMPANY, and PACIFIC INDEMNITY COMPANY:

"All powers of attorney for and on behalf of the Company may and shall be executed in the name and on behalf of the Company, either by the Chairman or the President or a Vice President or an Assistant Vice President, jointly with the Secretary or an Assistant Secretary, under their respective designations. The signature of such officers may be engraved, printed or lithographed. The signature of each of the following officers: Chairman, President, any Vice President, any Assistant Vice President, any Secretary, any Assistant Secretary and the seal of the Company may be affixed by facsimile to any power of attorney or to any certificate relating thereto appointing Assistant Secretaries or Attorneys- in- Fact for purposes only of executing and attesting bonds and undertakings and other writings obligatory in the nature thereof, and any such power of attorney or certificate bearing such facsimile signature or facsimile seal shall be valid and binding upon the Company and any such power so executed and certified by such facsimile signature and facsimile seal shall be valid and binding upon the Company with respect to any bond or undertaking to which it is attached."

I, Peter Fitterer, Assistant Secretary of FEDERAL INSURANCE COMPANY, VIGILANT INSURANCE COMPANY, and PACIFIC INDEMNITY COMPANY (the "Companies") do hereby certify that

- (i) the foregoing extract of the By- Laws of the Companies is true and correct,
- (ii) the Companies are duly licensed and authorized to transact surety business in all 50 of the United States of America and the District of Columbia and are authorized by the U.S. Treasury Department; further, Federal and Vigilant are licensed in Puerto Rico and the U.S. Virgin Islands, and Federal is licensed in American Samoa, Guam, and each of the Provinces of Canada except Prince Edward Island; and
- (iii) the foregoing Power of Attorney is true, correct and in full force and effect.

Given under my hand and seals of said Companies at Warren, NJ this 8th day of December, 2004



*Peter Fitterer*

Peter Fitterer, Assistant Secretary

IN THE EVENT YOU WISH TO NOTIFY US OF A CLAIM, VERIFY THE AUTHENTICITY OF THIS BOND OR NOTIFY US OF ANY OTHER MATTER, PLEASE CONTACT US AT ADDRESS LISTED ABOVE, OR BY  
Telephone (908) 903- 3493 Fax (908) 903- 3656 e-mail: surety@chubb.com

## Customer Notice Information



**Project Name:**

**Company Name Change: Effective Q1 2005.**

**Audience: EXISTING CUSTOMERS**

**Project Manager:**

Tina Harnett

**Background:**

In order to succeed in the current CLEC industry; Z-Tel has undergone major changes in the way we do business. Our business strategy and strategic focus have both changed dramatically for both the UNE-P and UNE-L/VOIP sectors of our businesses. Trinsic was originally developed to provide Z-Tel with a new umbrella company to market the new VoIP and UNE-L offerings. This moniker is now going to be applied to both UNE-P and UNE-L, signifying a global company name change for Z-Tel.

Z-Tel will become Trinsic to all constituents (employees, existing customers, share-holders, investment community and potential customers) effective January 1, 2005.

**Program Goals**

Communicate company name change while maintaining confidence and credibility. Utilizing the conceptual thinking presented in the following positioning statement (draft):

For the adult or household who needs/wants an alternative to commoditized communications service providers, Trinsic offers an extensive array of reliable voice and DSL solutions. **Trinsic is re-inventing the relationship between customer and communications provider, unlike other providers, Trinsic is an advocate for a Customer-Centric Approach to Home Communications.**

**Audience: All Existing Z-Tel Customers**

**Timeline by Element(s):**

**Bill Message:**

**VERSION 1-Notification Reminder**

**Delivered—December 1-27 (Bill Cycles).**

**Message Content:**

**IMPORTANT SERVICE ANNOUNCEMENT:** Effective January 1, 2005, Z-Tel will become known as TRINSIC™. Along with the name change, you'll see a new commitment to providing you with an array of reliable, innovative products and services.

Rest assured, you don't need to take any action, and your service will not be interrupted in any way during the transition to TRINSIC. You will start to see our new "look" on monthly bills, our Web site and other media, over the next few weeks. Then, on January 1<sup>st</sup>, you'll officially be a



TRINSIC customer! Please contact Customer Care at 1-877-9TRINSIC (1-877-987-4674) with any questions. We look forward to continuing to serve you under this new name.

**VERSION 2-Change Implemented Reminder**  
**Delivered--January Bill Cycle 1-Cycle 27**  
**Message Content:**

IMPORTANT REMINDER: On January 1, 2005, Z-Tel officially became TRINSIC™. We have a proud new management team, and a renewed commitment to providing you with superior, reliable communications services. You'll soon begin seeing some exciting additions to our product line, too. Watch your mail and our Web site at [www.trinsic.com](http://www.trinsic.com) for details. You may also contact Customer Care at 1-877-9TRINSIC (1-877-987-4674) with any questions. We look forward to continuing to serve you as a valued TRINSIC customer.

**Bill Insert:**

1 panel Buckslip  
Delivered—December 1-27 (Bill Cycles)

Z:\Projects\  
Projects\_ACTIVE\041

**Broadcast Voicemail:**

Professionally recorded 45-60 second message.  
Delivered—12/13-12/22  
Script:

Here's an important message from Z-Tel. On January 1<sup>st</sup>, 2005, Z-Tel will officially change its name to Trinsic. Other important changes are also taking place throughout the company, and all of them will benefit you!

You will see a bold new look on your monthly bill, on our Web site and on other media during the transition to Trinsic. But please be assured your current plan will not change and your service will not be interrupted in anyway.

With Trinsic you'll see a renewed dedication to providing you with the best communications products and services available. You'll be able to choose from DSL high-speed Internet and other exciting new offerings, while continuing to enjoy everything you love about Z-Tel.

We look forward to continuing to serve you as a valued Trinsic customer. More information about Trinsic is coming soon.

Audio:



Z:\Projects\  
Projects\_ACTIVE\041

**Online Presence:**

1. Corporate ([www.ztel.com](http://www.ztel.com)) Page Message Banner– January 1, 2005.  
The site will include a link to full detail page, as well as Customer Care Company Name Change FAQs. [Development in progress]

**Communication Objectives:**

- 1) –NOTIFY—COMMUNICATE A NEW/REFRESHED COMPANY POINT OF VIEW
- 2) –MAINTAIN CONSUMER CONFIDENCE
- 3) –MAINTAIN CORPORATE CREDIBILITY